Case Manager & Solicitor Instruction Brief & Tariff

Spinal Cord Injury, Cauda Equina, Amputation & Limb Loss, Brain Injury (TBI/ABI), Post-Traumatic Epilepsy (PTE), Sight Loss, Deaf BSL, Polytrauma & Carer Trauma



> **Explicit CPR Part 35 Treating-Only Boundary:** DisabilityPlus operates exclusively as the independent treating psychological rehabilitation provider under *The Rehabilitation Code (2015)*. Clinicians never act as Civil Procedure Rules (CPR) Part 35 expert witnesses or author reports on liability, causation, or quantum. Clinical plans, Mid-Term Reports, and End-of-Contract Discharge Reports are shared transparently upon consented request.

1. Specialist Catastrophic Injury Scope, Lived-Experience Workforce & Governance

- **All Catastrophic & Personal Injury Pathways (UK-Wide 100% Online):** Spinal Cord Injury (tetraplegia, paraplegia & Cauda Equina), Pre-/Post-Amputation Limb Loss (including Osseointegration & TMR/RPNI readiness), Traumatic & Acquired Brain Injury (TBI/ABI/stroke), Post-Traumatic Epilepsy (PTE), severe orthopaedic/burn polytrauma, **BSL counselling with Deaf psychotherapists** (via Deaf4Deaf), **sight loss counselling with blind psychologists**, and separate confidential Spouse/Family Carer therapy (ages 16+ & 18+; plus approved non-clinical adolescent coaching ages 14–16 under parental/guardian consent).
- **Lived-Experience Matching & Register Verification:** Claimants are matched with Psychologists and Psychotherapists who personally live with complex physical or sensory disabilities (including blind psychologists and Deaf BSL psychotherapists), or dedicated senior neurological trauma specialists eliminating the burden of explanation and early dropout. Active registration across **HCPC, BPS, BACP, UKCP & NCPS**; Enhanced DBS; £5m+ individual clinical indemnity; £10m EL / £1m PL; **WriteUpp ISO/IEC 27001** encrypted UK EHR; statutorily exempt under *S.I. 2014/2936 Sch. 1 Para 4(3)*.
- **Clinical Modalities & Outcome Metrics:** Trauma-Focused ACT (incorporating CBT principles), Disability-Affirmative Therapy (DAT), and Graded Motor Imagery (GMI), audited via anti-overshadowing metrics: **AAQ-II**, **ReQoL-10**, **WHODAS 2.0 (0%–100%)**, ITQ & Goal-Based Outcomes.

2. Assessment-First Authorisation Workflow & Fixed Pro-Rata Tariff (£2.50 / Min)

Needs-Led Session Authorisation: Rather than requesting an arbitrary block of sessions upfront before clinical need is established, we begin by authorising the **Initial Clinical Assessment Session (£125.00)**, which includes a comprehensive written **Treatment Plan and clinically recommended session count** tailored to the client's presentation. We then agree the authorised session block jointly with the Case Manager / instructing party before commencing treatment:

Clinical Deliverable / Session Format	Duration	Fixed Fee (Pro-Rata at £2.50 / Min)
Initial Clinical Assessment + Treatment Plan Document (formulation, ICD-11 cluster, baseline metrics & recommended session count)	50 mins (standard)	**£125.00** inclusive of Treatment Plan document *(£150 / 60m or £175 / 70m if AAC required)*
Standard 1-to-1 Rehabilitation Therapy Session	50 minutes	**£125.00** per session
Extended Fatigue / Assistive-Tech Paced Session	60 minutes	**£150.00** per session (pro-rata)
Extended Eye-Gaze, Switch or AAC Session (+ written post-session summary loop)	70 minutes	**£175.00** per session (pro-rata)

Clinical Deliverable / Session Format	Duration	Fixed Fee (Pro-Rata at £2.50 / Min)
Mid-Term Progress Report & End-of-Contract Discharge Report (itemising all attended session dates & psychometric shifts)	Halfway & Discharge	**£0.00 Included** within agreed session package

3. Invoicing in Arrears, 4-Week Credit Terms & Welfare Safeguarding

- **Invoicing & 4-Week Payment Window:** Invoiced strictly **in arrears** on **4-week (28-day) payment terms** (BACS: Virgin Bank | Account: Disability Plus | Sort Code: 82-61-37 | Acc: 10149577), cross-referenced to all session dates recorded on Mid-Term and End-of-Contract Reports.
- **Safeguarding & Attendance (DAAP):** 24-hour notice applies to non-medical cancellations; unexpected non-attendance triggers our proactive 24-hour welfare check (treating missed sessions as potential acute medical/pain flares) and Case Manager alert.

24–48hr Quote & Intake Turnaround | Initial Assessment (£125 incl. Treatment Plan) Within 7 Working Days of Instruction:
Encrypted Professional Portal: **https://disabilityplusforms.com/professional-organisations/**
Client Services: **client.services@disabilityplus.co.uk** • Tel: **01932 881 849** • Web: **disabilityplus.co.uk**